



World Group Playoff – USA vs. Sweden
April 20 - 21, 2013
Delray Beach Tennis Center

Tickets

How can I purchase tickets?

Tickets are available via www.ticketmaster.com, by calling (888) 334-8782 or in person at the Delray Beach Tennis Center box office.

Where can I see a seating layout of Delray Beach Tennis Center?

Please [click here](#) to see the Fed Cup event seating diagram.

How much do ticket packages cost?

Ticket pricing is shown on the [event seating diagram](#).

How many tickets can I buy? Why are tickets limited?

Customers are limited to no more than twelve (12) two-day ticket packages or individual tickets per household. All orders exceeding this limit will be automatically cancelled. Sales limits are in place to ensure that all customers can receive access to Fed Cup tickets.

When will my tickets arrive?

Tickets will be delivered according to the delivery method chosen at the time of purchase

Are there any senior citizen, student, group or military discounts?

Unfortunately there are no senior citizen, student, group or military discounts available at this time.

What is the minimum age for a child to require a ticket?

Children two years and older must have a ticket, while children under the age of two may sit on a parent's lap.

Do you offer handicapped accessible seating?

Yes, handicapped accessible seating is available. The disabled guest and one companion will be accommodated.

Is it possible to upgrade my ticket package?

It is not possible to upgrade your ticket package.

I have already ordered my tickets, but need to cancel them. How can I do that?

We do not allow any refunds or cancellations. All sales are final.

I've seen Fed Cup tickets for sale on other web sites. Should I buy from these other sites?

There are many web sites that advertise Fed Cup tickets. With the exception of the USTA's Official Travel Partner for Fed Cup, [Steve Furgal's International Tennis Tours](#), who may be offering Fed Cup tickets, these are broker sites and are not affiliated with the United States Tennis Association. When you purchase tickets from these sites, you are taking a personal risk at which you have no recourse through the USTA. The USTA highly advises against purchasing tickets through these unauthorized sites.

I lost my tickets. What can I do?

Unfortunately we are unable to replace lost tickets.

I did not receive my tickets. What can I do?

Please call (888) 334-8782 or e-mail fedcuptickets@usta.com if you did not receive your tickets in the mail. Please remember that tickets are mailed approximately three weeks prior to the event.

The Event

Is it guaranteed that I will see certain players?

No. While players may announce their intentions of playing the event, teams will not be officially announced until 10 days prior to the start of the tie. The USTA has no control over which players will play for either team as this is determined by the respective Captain of each team.

This is my first Fed Cup tie. What is the format for the event?

Fed Cup play consists of five matches played over two days: two singles matches on Saturday followed by two singles matches and a doubles match on Sunday. These five collective matches are called a "tie." The first country to win three matches wins the tie. Sunday's schedule may be adjusted once a result has already been determined.

What time do the matches begin, and what time will they end?

Matches are scheduled to begin at 2 p.m. on Saturday and 1 p.m. on Sunday, local time. The end time will vary depending on how long each match lasts.

What is the earliest time I can enter the Delray Beach Tennis Center?

The Delray Beach Tennis Center will open at 12:30 p.m. on Saturday and 11:30 a.m. on Sunday.

Am I allowed to leave the matches and come back later that same day? Can I come to the first match and allow someone else to return for the second match on the same day?

No. Re-admittance is not allowed.

Will the Fed Cup tie be shown on TV?

Yes, this Fed Cup tie will be shown live on Tennis Channel both days.

What is the capacity of the Delray Beach Tennis Center for this event?

The approximate capacity of the Delray Beach Tennis Center is 3,100 for this tie.

Are there any prohibited items?

Yes. Safety is one of our highest priorities at Fed Cup and we will be implementing several important security measures:

1. We encourage you to arrive early to avoid delays and help speed the entry of all spectators.
2. All fans will go through a screening process before entering the arena.
3. There will be a limit of one bag per person. All bags are subject to search, must be a single compartment and cannot be larger than 12"W x 12"H x 16"L.
4. The following items are prohibited and may not be brought onto the premises:
 - Backpacks
 - Hard coolers or like containers
 - Sealed packages of any kind
 - Bottles or cans (glass or metal)
 - Aerosol cans
 - Alcohol
 - Video cameras or recording devices
 - Computers or laptops
 - Food (except in limited quantities, or for medical, dietary or infant purposes)
 - Weapons (regardless of permit)

- Animals (unless a service animal)
- Any materials constituting unauthorized advertising or promotions
- Laser pointing devices
- And any other items deemed inappropriate by the Fed Cup personnel, in their sole discretion.

Your cooperation, patience and understanding are greatly appreciated as we look to make your experience at Fed Cup safe and enjoyable.

Getting Involved

Do you need volunteers? If so, how can I apply?

Yes! We are looking for volunteers to work in a variety of positions. If you are interested in becoming a volunteer, please complete the online volunteer application available [here](#).

Do you need ballpersons? If so, how can one apply?

Unfortunately the ballpersons have already been selected for this tie.

As of 4/18/13