



**Quarterfinal Round – USA vs. Serbia**  
**April 5 - 7, 2013**  
**Taco Bell Arena, Boise, Idaho**

## **Ticket Packages**

### **How can I purchase ticket packages?**

Please visit [www.idahotickets.com](http://www.idahotickets.com) to purchase three-day ticket packages.

### **What is a three-day ticket package?**

Unlike other sporting events, Davis Cup tickets are sold as a three-day package. This means you will receive one ticket for each day of the event (Friday, Saturday and Sunday). The USTA may revise this policy at any time.

### **Am I able to purchase tickets for just one day of the event?**

No. Tickets are only sold as a three-day package. The USTA may revise this policy at any time.

### **Where can I see a seating layout of Taco Bell Arena?**

Please [click here](#) for the Davis Cup event seating diagram. The USTA may revise this seating layout at any time.

### **How much do ticket packages cost?**

Ticket package pricing is shown on the [event seating diagram](#). Please note these prices do not include service fees.

### **How many ticket packages can I buy? Why are ticket packages limited?**

Customers are limited to no more than twelve (12) three-day ticket packages per household. All orders exceeding this limit will be automatically cancelled. Sales limits are in place to ensure that all customers can receive access to Davis Cup ticket packages.

### **Are there any places I could go in person to purchase tickets?**

No. Tickets are only available via [www.idahotickets.com](http://www.idahotickets.com).

### **When will my tickets arrive?**

Tickets will be delivered according to the delivery method chosen at the time of purchase.

### **Are there any senior citizen, student, group or military discounts?**

Unfortunately there are no senior citizen, student, group or military discounts available at this time.

### **What is the minimum age for a child to require a ticket?**

Children two years and older must have a ticket, while children under the age of two may sit on a parent's lap.

### **Do you offer handicapped accessible seating?**

Yes, handicapped accessible seating is available. The disabled guest and one companion will be accommodated. Accessible seating is priced at \$90 (excluding service fees) for the three-day ticket package.

### **Is it possible to upgrade my ticket package?**

It is not possible to upgrade your ticket package.

### **I have already ordered my tickets, but need to cancel them. How can I do that?**

We do not allow any refunds or cancellations. All sales are final.

**I've seen Davis Cup tickets for sale on other web sites. Should I buy from these other sites?**

There are many web sites that advertise Davis Cup tickets. With the exception of the USTA's Official Travel Partner for Davis Cup, [Steve Furgal's International Tennis Tours](#), these are broker sites and are not affiliated with the United States Tennis Association. When you purchase tickets from these sites, you are taking a personal risk at which you have no recourse through the USTA. The USTA highly advises against purchasing tickets through these unauthorized sites.

**I lost my tickets. What can I do?**

Unfortunately we are unable to replace lost tickets.

**I did not receive my tickets. What can I do?**

Please e-mail [daviscuptickets@usta.com](mailto:daviscuptickets@usta.com) if you requested to have your tickets mailed and did not receive them.

## **The Event**

**Is it guaranteed that I will see certain players?**

No. While players may announce their intentions of playing the event, teams will not be officially announced until 10 days prior to the start of the tie. The USTA has no control over which players will play for either team as this is determined by the respective Captain of each team.

**This is my first Davis Cup tie. What is the format for the event?**

Davis Cup play consists of five matches played over three days: two singles matches on Friday, a doubles match on Saturday and two singles matches on Sunday. These five collective matches are called a "tie." The first country to win three matches wins the tie. Sunday's schedule may be adjusted if a result has already been determined.

**What time do the matches begin, and what time will they end?**

Matches are scheduled to begin at 1 p.m. on Friday, 12:30 p.m. on Saturday and 11:30 a.m. on Sunday, local time. The end time will vary depending on how long each match lasts.

**What is the earliest time I can enter Taco Bell Arena?**

Taco Bell Arena will open at 12 p.m. on Friday, 11:30 a.m. on Saturday and 10:30 a.m. on Sunday, local time. This schedule is subject to change.

**Am I allowed to leave the matches and come back later that same day? Can I come to the first match and allow someone else to return for the second match on the same day?**

No. Re-admittance is not allowed.

**Will the Davis Cup tie be shown on TV?**

Yes, this Davis Cup tie will be shown live on Tennis Channel all three days.

**What is the capacity of Taco Bell Arena for this event?**

The approximate capacity of Taco Bell Arena is 11,700 for this tie.

**Where is the best place to park? Can parking be purchased in advance?**

Please [click here](#) for parking information.

### **Are there any prohibited items?**

Yes. Safety is one of our highest priorities at Davis Cup and we will be implementing several important security measures:

1. We encourage you to arrive early to avoid delays and help speed the entry of all spectators.
2. All fans will go through a screening process before entering the arena.
3. There will be a limit of one bag per person. All bags are subject to search, must be a single compartment and cannot be larger than 12"W x 12"H x 16"L.
4. The following items are prohibited and may not be brought onto the premises:
  - Backpacks
  - Hard coolers or like containers
  - Sealed packages of any kind
  - Bottles or cans (glass or metal)
  - Aerosol cans
  - Alcohol
  - Video cameras or recording devices
  - Computers or laptops
  - Food (except in limited quantities, or for medical, dietary or infant purposes)
  - Weapons (regardless of permit)
  - Animals (unless a service animal)
  - Any materials constituting unauthorized advertising or promotions
  - Laser pointing devices
  - And any other items deemed inappropriate by the Davis Cup personnel, in their sole discretion.

Your cooperation, patience and understanding are greatly appreciated as we look to make your experience at Davis Cup safe and enjoyable.

## **Getting Involved**

### **Do you need volunteers? If so, how can I apply?**

Yes! We are looking for volunteers to work in a variety of positions. If you are interested in becoming a volunteer, please complete the [online volunteer application](#).

### **Do you need ballpersons? If so, how can one apply?**

Unfortunately the ballpersons have already been selected for this tie.