

OPEN

AUGUST 27 **US OPEN** SEPTEMBER 9
2012
A U S T A E V E N T



2012 US OPEN

PLAYER HANDBOOK



On behalf of the United States Tennis Association, it is our pleasure to welcome you to the 2012 US Open. The USTA appreciates your continued support of this tournament, and all of us involved in this

event are committed to making your US Open experience an enjoyable and memorable one. Each year, we strive to make the US Open better than the year before and, with your help, we have no doubt that this year's event will be the best ever.

We are pleased to inform you that this year's US Open prize money tops \$25 million, which represents an increase of more than \$2 million over 2011. Again this year, the top three men and top three women finishers in the Emirates Airline US Open Series will be competing here for bonus prize money, with both men's and women's first-place Series finishers playing for a \$1 million bonus if they can also capture the US Open Singles title. That brings this year's total potential US Open prize money payout to \$28.1 million.

In addition to the increase in prize money, we have made other enhancements of which you will want to be aware. The Official Order of Play will be available only on the "Players Only" Web page (USOpen.org/playersonly). Players will receive their Players Only username and PIN when they pick up their credentials from Player Registration. Court 17, which opened last year with temporary seating, is now complete, featuring 2,800 seats, two state-of-the-art video boards and Electronic Line Calling technology. And again this year, there will be microphones in the player boxes in Arthur Ashe Stadium as an enhancement for our domestic television viewers. Rest assured that all replays will be shown on a tape-delay basis, and our television partners will not broadcast anything that would embarrass players or his/her guests. A complete and updated list of enhancements at the 2012 US Open can be found on the Players Only Web page.

The USTA is pleased to announce that it has created the "US Open Sportsmanship Award," which will be presented to one male and one female professional tennis player who best demonstrates excellence in sportsmanship throughout the Emirates Airline US Open Series and the US Open. The award will be presented to each winner during the 2012 US Open.

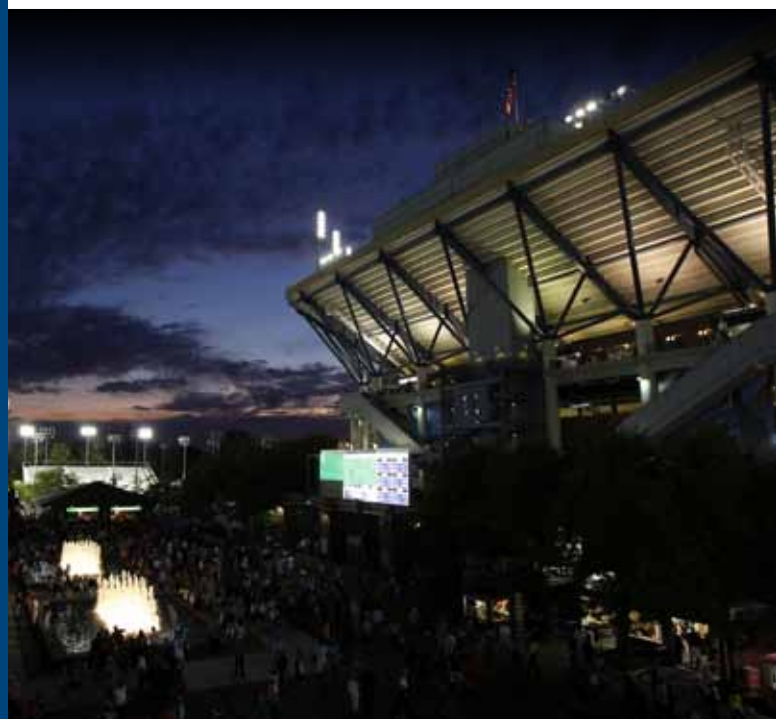
All of us at the USTA want your time here in New York to be the highlight of your year, and we are committed to making that happen. Should you have any questions or concerns during your time here with us, the personnel at the Player Services Desk will do their best to assist you.

Again, welcome to the 2012 US Open. Play well—and enjoy your US Open experience.

Jon Vegosen
Chairman of the Board
and President, USTA

David Brewer
US Open
Tournament Director

General Information	2 - 7
Tournament Telephone Numbers.....	8 - 9
General Player Information.....	10 - 31
Qualifying Player Information	32
Junior Player Information	33 - 35
Stadium Seating Charts	36 - 37
Player Transportation Map	38 - 39
USTA Billie Jean King National Tennis Center Grounds Map	40 - 41
Arthur Ashe Stadium Map.....	42 - 43
Chase Center Map	44 - 45



2012 US Open Tournament Management

Tournament Director

David Brewer

USTA Billie Jean King National Tennis Center,

Managing Director

Daniel Zausner

Tournament Manager

F. Skip Gilbert

Referee

Brian Earley

Chief of Umpires

Rich Kaufman

Corporate Communications, Managing Director

Chris Widmaier

Rules and Regulations

The Rules of Tennis and the Rules, Regulations and Code of the Grand Slam Committee govern Men's and Women's Singles, Doubles and Mixed Doubles play. Junior events are governed by the Rules, Regulations and Code of Conduct adopted and published by the International Tennis Federation (ITF) and require a separate entry form.

Match Play

Best of five tie-break sets

Men's Championship Singles

Best of three tie-break sets

Women's Championship Singles and Doubles

Men's Championship Doubles

Men's Qualifying Singles

Women's Qualifying Singles

Junior Boys' Championship Singles

Junior Girls' Championship Singles

Junior Boys' Qualifying Singles

Junior Girls' Qualifying Singles

Two tie-break sets, no-ad scoring, with match tie-break (10 point) in lieu of a third set

Mixed Doubles

Junior Boys' Championship Doubles

Junior Girls' Championship Doubles

Surface

The 2012 US Open is played on hard courts (DecoTurf II).

Balls

The Wilson US Open ball is the official ball of the US Open. Both Extra Duty and Regular Duty balls are used. Ball changes will occur after seven and nine games. Six balls will be in play at all times.

Extra Duty is used in:

Men's Competitions

Junior Boys' Competitions

Regular Duty is used in:

Women's Competitions

Mixed Doubles

Junior Girls' Competitions



CERTAIN CONDITIONS OF ENTRY AND IMPORTANT RULES AND OBLIGATIONS APPLYING TO PLAYERS

Anti-Doping

- (1) All players may be required to undergo drug testing imposed upon the 2012 US Open by authorities outside its control and/or the governing bodies of the sport, and shall comply fully with the Tennis Anti-Doping Program;
- (2) All players authorize any entity responsible for such drug testing to notify the USTA should it be determined that they have violated the Tennis Anti-Doping Program and/or any other applicable anti-doping regulations;
- (3) Players may be required to forfeit all 2012 US Open prize money and all 2012 Emirates Airline US Open Series bonus prize money, if any, that they earn in connection with the 2012 US Open should it be determined that they have violated the Tennis Anti-Doping Program and/or any other applicable anti-doping regulations; and
- (4) Should a player be required to forfeit such earnings, such player will be required to return all 2012 Emirates Airline US Open Series bonus prize money, if any, to the USTA (with all 2012 US Open prize money to be returned as required by the Tennis Anti-Doping Program and/or any other applicable anti-doping regulations).

Cancellation and/or Extension, Prize Money

- (1) The US Open is subject to extension and/or cancellation (in whole or in part) due to force majeure or other events as determined by the USTA in its sole discretion; and
- (2) The USTA reserves the right, in its sole discretion, to reduce and/or reallocate prize money in the event the US Open is cancelled in whole or in part, for whatever reason.

Credential/Ticket Responsibilities

- (1) Each coach (to the extent he/she receives a 2012 US Open Coach Credential) will be required to be available for and participate in televised interviews as requested by the USTA or its designee immediately prior to, during and immediately following his/her respective player's matches;
- (2) All players are strictly prohibited from requesting a 2012 US Open Credential for any person(s) other than their coach, trainer, immediate family members and bona fide guests whose attendance is directly related to the player's participation in the 2012 US Open;

- (3) 2012 US Open Player Guest Credentials and player tickets, if available, may only be used for legitimate player guests (no resale or transfer by player guest), and player may not receive any direct financial or other benefit as consideration. The USTA will hold each player responsible for any sale, purchase or transfer of his/her 2012 US Open Coach/Trainer/Player Guest Credentials and/or player tickets under the Grand Slam Code of Conduct and may also revoke Coach/Trainer/Guest Credentials and/or player ticket privileges immediately and in the future; and
- (4) The USTA will hold each player responsible for the behavior of anyone receiving a 2012 US Open Credential at his/her request.

Emirates Airline US Open Series

All players acknowledge and accept that the USTA reserves the right to withhold any Emirates Airline US Open Series bonus prize money payment from any player who does not make himself/herself available for the Emirates Airline US Open Series advertising campaign and/or other reasonable Emirates Airline US Open Series promotional activities as requested by the USTA.

Prohibition Against Gambling/Wagering

The USTA has a zero tolerance policy on gambling, match fixing and the communication of sensitive information that may affect the outcome of any US Open match. The USTA will fully investigate any and all reported violations.

- (1) Individuals are strictly prohibited, directly or indirectly through others, from wagering anything of value in connection with the 2012 US Open;
- (2) Individuals are strictly prohibited, directly or indirectly through others, from offering or receiving anything of value to or from any person with the intent to influence any player's efforts in the 2012 US Open;
- (3) Individuals are subject to all rules and regulations as outlined in the Uniform Tennis Anti-Corruption Program; and
- (4) Any violation of these rules and regulations will subject a player to the sanctions as provided in the 2012 Official Grand Slam Rule Book and the Uniform Tennis Anti-Corruption Program.

Prohibition on Pictures/Recordings

Individuals are strictly prohibited from taking motion pictures, still pictures, sound recordings and any other reproductions of any description in the Locker Rooms.

Referee Authority

The Referee will have the authority to take any action he/she deems necessary in the interests of the US Open, including but not limited to defaulting a player, without any resulting liability for any of the Released Parties as defined in the 2012 US Open Legal Consent Waiver.



Rules, Attire

All players must abide by all applicable rules, regulations and codes of the USTA, Grand Slam Committee, ITF, ATP World Tour or WTA, and the 2012 US Open including but not limited to the following:

- (1) Every player must be dressed in a professional manner for all matches. Clean and customary tennis attire must be worn. The Referee will have the authority to order the player to change his/her attire immediately if, in his/her opinion, it is not acceptable. Failure of a player to comply with such order may result in immediate default, and the player will be fined according to the Grand Slam Code of Conduct; and
- (2) At all times while on-site at the 2012 US Open (both on-court and off-court including press conferences), no commercial identification shall be displayed by player other than as specifically permitted by the 2012 Official Grand Slam Rule Book.

US Open Entry Limitation, Tournament Partners, Grant of Rights

- (1) All players will not compete in any other tennis tournament or tennis exhibition staged during the 2012 US Open (August 27 – September 9);
- (2) All players will be respectful of US Open sponsors, television partners, business partners, and all attendees; and
- (3) All players grant to the USTA, US Open Tennis Championships and their assignees the right to use or authorize the use of their name, voice, likeness, signature and biographical material without additional compensation for the purpose of publicizing, promoting and advertising the USTA and its affiliates including but not limited to the Emirates Airline US Open Series and the US Open Tennis Championships, and for the televising, broadcasting and filming of the same; and hereby grant and assign to the USTA, US Open Tennis Championships and their assignees in perpetuity throughout the world the right to make, use, show and reproduce in any way now known or hereafter devised, for commercial and non-commercial purposes without additional compensation, still pictures, motion pictures, sound recordings, posters, live, taped or filmed television taken during the 2012 US Open; provided, however, the use of their identification (e.g., name, photograph, likeness, biography, voice, etc.) shall not be identified as or represented to be an endorsement by player of any product, service or company.

USTA Mission

To assist the USTA in its mission to promote and develop the growth of tennis, all players agree:

- (1) To cooperate with the media in reasonable pre-match interviews, post-match interviews, press conferences (including, if requested, US Open Media Day on Sunday, August 26, 2012), interviews on-court and finals ceremonies;
- (2) To participate, if requested, in the 2012 Emirates Airline US Open Series champions ceremony and/or presentation (if applicable);

- (3) To participate, if requested, in Arthur Ashe Kids' Day on Saturday, August 25, 2012, or another reasonable promotional activity (not to exceed 60 minutes) related to the 2012 US Open; and
- (4) To participate, if requested, in the 2013 US Open Draw Ceremony should he/she win the 2012 US Open.

Additional Obligations, Disclaimer

- (1) The Men's and Women's Singles Champions at the 2012 US Open are expected to participate in additional promotional activities organized by the USTA (to include media interviews and personal appearances) in and around New York City on Monday, September 10, 2012. Participation in any of the promotional activities outlined herein shall not be identified as or represented to be an endorsement by any player of any product, service or company;
- (2) Entry by a player's agent or through the ATP World Tour or WTA in no way diminishes the application of the above rules, terms and conditions to each individual player;
- (3) Players will not be allowed to collect their 2012 US Open credentials or participate in any competition at the 2012 US Open until they have duly signed the appropriate 2012 US Open Legal Consent Waiver; and
- (4) All players acknowledge that the player guest boxes in Arthur Ashe Stadium may be equipped with microphones and will advise his/her guests accordingly.

The USTA, USTA National Tennis Center Incorporated, the City of New York, ITF, WTA, ATP World Tour, Grand Slam Committee, and their officers, directors, employees and representatives, shall not be responsible or liable in any way for any loss, death, injury or damage suffered or incurred by any person in connection with any aspect of the 2012 US Open, including but not limited to any action and/or decision taken regarding the conduct of any matches.



Administration

ATP World Tour Tel: 718.760.6200 x2059

Chief Umpire's Office

Rich Kaufman Tel: 718.760.6299
Fax: 718.593.8202

Corporate Communications, Managing Director

Chris Widmaier Tel: 718.760.6319

Grand Slam Committee Director

Bill Babcock Tel: 718.760.6238
Fax: 718.593.8204

Grand Slam Supervisors Tel: 718.593.8242

Fax: 718.593.8234

Junior Championships, Tournament Director

Lew Brewer Tel: 718.760.6258
Fax: 718.593.8205

Matches in Progress/

Public Info. Line Tel: 718.593.8280

Player Medical Services

Michael Yorio, M.D. Tel: 718.760.6325
Fax: 718.593.8201

Purser's Office

Joe Healy Tel: 718.760.6315

Referee Office

Brian Earley Tel: 718.760.6234
Fax: 718.593.8206

Tournament Advisor

Jim Curley Tel: 914.696.7254

Tournament Director

David Brewer Tel: 718.760.6351
Fax: 718.593.8207

Tournament Manager

F. Skip Gilbert Tel: 914.696.7234
Fax: 718.593.8207

U.S. Davis Cup/Fed Cup

Jeff Ryan Tel: 718.760.6287

USTA Billie Jean King

National Tennis Center Tel: 718.760.6200

**USTA Billie Jean King National Tennis Center,
Managing Director**

Daniel Zausner Tel: 718.760.6379

WTA Tel: 718.760.6372

Fax: 718.593.8209

On-Site Services

Command Center Tel: 718.760.6264

First Aid Tel: 718.760.6264

Julien Farel Salon Tel: 718.760.6200 x3021

Junior Tournament Desk Tel: 718.760.6292

Kids' Court Tel: 718.760.6313

Men's Locker Rooms

Arthur Ashe Stadium Tel: 718.760.6200 x3034

Chase Center Tel: 718.760.6200 x5220

Player Operations Desk Tel: 718.760.6218

Player Registration/Credentials Tel: 718.760.6350

Player Services Desk

American Express Travel Tel: 718.760.6204

Player Concierge Tel: 718.760.6205

Player Tickets Tel: 718.760.6355

Practice Courts (Player Ops) Tel: 718.760.6218

Transportation Tel: 718.760.6300

Wilson Racquet Stringing Service Tel: 718.760.6284

Women's Locker Rooms

Arthur Ashe Stadium Tel: 718.760.6200 x3047

Chase Center Tel: 718.760.6200 x5319

Hotels

Grand Hyatt Tel: 212.883.1234

Fax: 212.697.3772

The Waldorf-Astoria Tel: 212.355.3000

Fax: 212.872.7272

Le Parker Meridien Tel: 212.245.5000

Fax: 212.307.1776

News from the US Open

US Open Sportsmanship Award

The USTA is pleased to announce that it has created the “US Open Sportsmanship Award,” which will be presented to one male and one female professional tennis player who best demonstrates excellence in sportsmanship throughout the Emirates Airline US Open Series and the US Open. The award will be presented to each winner during the 2012 US Open.

Eligibility requirements for potential winners include participating in at least two Series tournaments, as well as the 2012 US Open. In addition to a trophy, each US Open Sportsmanship Award winner will receive a \$5,000 donation to the charity of his or her choice.

US Open Online Credential System

Everyone requesting a credential for the 2012 US Open (including all players, guests, coaches, etc.) will be required to apply via the US Open Online Credential System. Paper applications will no longer be available or accepted. Those under 18 years of age will also need to submit a secondary form. The Online Credential System is available via the Players Only Web page (USOpen.org/playersonly).

Upgraded Video Boards

The USTA Billie Jean King National Tennis Center will feature 15 new video boards around the grounds, including inside Arthur Ashe Stadium. The new screens have HD capacity and will provide a larger viewing area and will have an enhanced video display for scoring and fan interaction.

Completion of Court 17

The finishing touches have been placed on Court 17 which opened last year to rave reviews. This jewel of a show court now has 2,800 permanent wraparound seats in addition to two state-of-the-art video boards and Electronic Line Calling. This sixth TV court features its own broadcast booth and a playing surface sunk seven feet into the ground to create a more intimate environment for players and fans alike.

Online Forms

Players can request a Letter of Invitation or a Wild Card via online forms (pdfs will also be available) as well as provide contact details to receive transportation updates via phone, text or e-mail on the Players Only Web page (USOpen.org/playersonly). The site will continue to include player-related information such as the Player Handbook, fact sheets, transportation details, important dates/deadlines, discount offers and more.

Official Order of Play Available Online ONLY

The schedule information phone-in system has been discontinued, so the Official Order of Play will ONLY be available via the Players Only Web page (USOpen.org/playersonly). Players will receive their Players Only username and PIN upon collection of their credentials from Player Registration.

Microphones in Player Boxes

For the third year, there will be microphones in the player boxes in Arthur Ashe Stadium as an enhancement for our domestic television viewers. All replays will be shown on a delayed basis, and our television partners are not allowed to broadcast anything that would embarrass the player or his/her guests.

Player Interviews at ESPN Game Day Desk

The US Open will continue its practice of bringing select players to the ESPN Game Day Desk in the South Plaza for live post-match interviews on ESPN2.

US Open National Playoffs

The winners of the US Open National Playoffs men’s and women’s singles events will once again receive Wild Cards into the 2012 US Open Qualifying, while winners of the US Open National Playoffs mixed doubles event will receive a Wild Card into the 2012 US Open Mixed Doubles competition. The US Open Mixed Doubles competition will consist of 24 direct acceptances and eight Wild Cards.

Renovated Heineken Red Star Café

Construction has begun on a new two story Heineken Red Star Café and US Open Collection Store in the South Plaza. The new Café will offer guests significantly more space and an enhanced menu. The new US Open Collection Store will feature the complete 2012 US Open assortment along with a limited selection of Heineken branded merchandise.

Anti-Doping

All participants competing in the 2012 US Open are subject to anti-doping (drug testing) procedures imposed by the governing bodies of tennis and/or authorities outside the control of the US Open.

Arthur Ashe Kids’ Day Presented by Hess (AAKD)

AAKD is a tennis and entertainment extravaganza staged by the USTA and the US Open. The event is a publicity vehicle to help the USTA achieve its mission to “promote and develop the growth of tennis.”

In conjunction with a player’s entry into the US Open, he/she is required, upon request by the USTA, to assist in some of the activities during Arthur Ashe Kids’ Day, which will be held Saturday, August 25, at the USTA Billie Jean King National Tennis Center.

Banking

The USTA Billie Jean King National Tennis Center has 12 Chase automated teller machines (ATMs) on-site. Additional banking services are provided by the Purser’s Office.

Command Center (718.760.6264)

In the event of any type of emergency, please contact the Command Center at 718.760.6264.

Credentials (718.760.6350)

Working in cooperation with federal, state and local government agencies, the US Open is taking every reasonable step to ensure the safety of everyone who enters the USTA Billie Jean King National Tennis Center. Part of this effort includes requiring each person requesting a credential (including all players, player guests, coaches, media, officials, staff, board members, tournament guests, broadcast personnel, vendors, past champions, agents, sponsors and others) to submit a Credential Application Form in advance of the tournament.

This form allows the appropriate authorities to conduct security background checks on each applicant before a credential is issued.

Players are strictly prohibited from requesting a credential for any person(s) other than his/her coach, trainer, family members and bona fide guests whose attendance is directly related to his/her participation in the 2012 US Open. 2012 US Open Player Guest Credentials may only be used for legitimate player guests (no resale or transfer by player guest), and player may not receive any direct financial or other benefit as consideration. The USTA will hold each player responsible for any sale, purchase or transfer of his/her 2012 US Open Coach/Trainer/Player Guest Credentials under the Grand Slam Code of Conduct and may also revoke player's Coach/Trainer/Player Guest Credential privileges immediately and in the future. The USTA will hold players responsible for the behavior of anyone receiving a credential at their request. Credentials are issued for the sole use of the individual identified on the credential and may not be transferred, exchanged or provided to any other person for any reason.

The player's credential is included in his/her welcome packet. Coaches and guests will need to present a valid government-issued photo ID to collect their credentials in the Player Registration Office located just outside Arthur Ashe Stadium adjacent to Parking Lot A. Players must specifically designate their guest(s) and coach(es) to Player Registration, but do not need to accompany them to collect their credentials. However, player guest/coach/trainer credentials cannot be collected until the player has picked up his/her credential. Players are required to sign the appropriate 2012 US Open Player Legal Consent Waiver and Authorization for Release of Protected Health Information Form before their credentials will be released by Player Registration.

The issuance of credentials is subject to the prior approval of the USTA, and such credentials can be withheld or revoked at any time for any reason at the sole discretion of the USTA and/or its representatives.

Everyone must wear his/her credential at all times displayed appropriately and prominently, and abide by all credential terms and conditions issued by the US Open and/or its representatives. Credentials are not transferable, and their appropriate use will be strictly enforced.

If a player wishes to name a guest on-site (provided that guest's attendance is directly related to the player's participation in the US Open), a Credential Application Form and a general release form must be completed and submitted to the Player Registration Office. The guest will be given a grounds pass until the credential is approved (due to security background checks, potential wait time is up to two business days).

As a courtesy to all players and for security reasons, unauthorized individuals are not allowed in the Locker Rooms. In order to ensure this secure environment, anyone who has access to the Locker Rooms will be required to show his/her credential to the security guard in order to gain entry into the Locker Rooms. Thank you in advance for your cooperation with this policy.

Main Draw Players

Credentials grant players access to the USTA Billie Jean King National Tennis Center, all player facilities, the US Open Club presented by Emirates Airline and tournament shuttle bus* and car transportation,

* Please note: Shuttle buses are not wheelchair accessible.

subject to all regulations and procedures. Please note: Credentials must be worn on the grounds at all times except when competing or practicing. The credential is for the player's personal use only, is subject to all credential terms and conditions issued by the US Open and/or its representatives and is not transferable.

Credentials will automatically expire for players, their guest(s), coach and trainer two days following the player's elimination from the tournament. Extensions can be granted on a case-by-case basis if the player makes the request in person.

Coaches and Guests

Main Draw players receive three (3) guest credentials (all subject to application approval and provided that guest's attendance is directly related to the player's participation in the US Open) that allow access to the Player Lounge and tournament shuttle bus service. One (1) of these three (3) credentials may be assigned to a coach with access to the appropriate Locker Room (see "Locker Rooms" for more information), and one (1) credential may be assigned to a private trainer/physio with access to the Fitness Center (please note that all private coaches and trainers/physios must be recognized by the ATP World Tour or WTA). Seeded Main Draw Singles and Doubles players receive one (1) additional guest credential.

Qualifying players receive two (2) guest credentials (all subject to application approval and provided that guest's attendance is directly related to the player's participation in the US Open) that allow access to the Player Lounge and tournament shuttle bus service during the Qualifying event. One (1) of these two (2) credentials may be assigned to a coach with access to the appropriate Locker Room (see "Locker Rooms" for more information).

Coaches/trainers/physios who have access to the Locker Room will be required to display his/her credential to the security guard in order to gain entry into the Locker Room.

Players Transitioning from the US Open to the US Open Juniors

Credentials for the US Open Junior Championships will not be available until Thursday, August 30, for Qualifying players or Saturday, September 1, for Main Draw players. However, Junior players who participated in the professional Qualifying and/or professional Main Draw can request to receive their US Open Junior credential in advance of these dates. Please note: All Juniors who compete in professional Qualifying and/or professional Main Draw are subject to all policies and procedures regarding credential activation/de-activation related to those events.

Requests for the early release of a US Open Junior credential may only be granted by the US Open Junior Championships Tournament Director on a case-by-case basis if the player makes the request in person.

If the early release of a US Open Junior credential is granted, the player must surrender his/her professional credential to the Player Registration Office in order to receive the Junior credential. The same policy applies to the guest(s) and/or coach of the player who must also surrender their credentials to the Player Registration Office before the Junior credentials can be issued. **There will be no exceptions to this policy.**

It is important to note that once a Junior credential has been issued, whether for a player, guest or coach, that credential's access rights/restrictions become effective immediately.

US Open Junior Players

Credentials for Qualifying Junior players will not be available until Thursday, August 30, while credentials for Main Draw Junior players and official federation coaches will not be available until Saturday, September 1. Credentials grant players access to the USTA Billie Jean King National Tennis Center and are to be worn on the grounds at all times except when competing or practicing. The credential is for the player's personal use only, is subject to all credential terms and conditions issued by the US Open and/or its representatives and is not transferable.

Credentials will automatically expire for Junior players, their guest(s) and coach one (1) day following the player's complete elimination from the tournament.

US Open Junior Coaches and Guests

All Main Draw US Open Junior competitors and official federation coaches (only one official coach per federation) will be issued a credential.

Each Main Draw US Open Junior player receives two (2) player guest credentials (all subject to application approval), one (1) of which may be assigned to a private coach, and one (1) grounds pass (which can be collected daily at the Player Registration Office) for a total of three (3) guests the entire time the player remains in the tournament. Each Main Draw player must submit a 2012 US Open Junior Championships Guest Nomination Form available via the Players Only Web page (USOpen.org/playersonly) by Friday, August 10. Only the player guest(s) nominated (and approved) will be eligible to receive a player guest credential. Guest credentials are limited solely to those guests whose attendance is directly related to the player's participation in the US Open Junior Championships. Additional guest credentials will not be issued. Grounds passes will be distributed directly to players beginning Saturday, September 1; it is the player's responsibility to distribute these to his/her guest(s). Please note: Player guest credentials may not be transferred or exchanged.

Players competing in the US Open Junior Qualifying event do **not** receive guest credentials.

Credentials will automatically expire for Junior players, their guest(s) and coach one (1) day following the player's complete elimination from the tournament.

Electronic Line Calling

Electronic Line Calling will be used as an officiating aid in Arthur Ashe Stadium, Louis Armstrong Stadium, Grandstand and Court 17. Players will receive three incorrect challenges per set, and will receive one additional challenge if the set goes to a tie-break. The 2012 Electronic Review Procedures will be available via the Players Only Web page (USOpen.org/playersonly) or in the Referee Office.

Extreme Weather Policy

The US Open reserves the right to implement an extreme weather policy. Copies of the 2012 policy are available in the Referee Office or via the Players Only Web page (USOpen.org/playersonly).

Fitness Center

Located on the third floor of the Arthur Ashe Stadium player facilities, the Fitness Center contains state-of-the-art cardio, strength and conditioning equipment, as well as free weights.

Multi-use quiet rooms are available and can be reserved through the head trainer in the Men's and Women's Locker Rooms, respectively.

Please note: Junior players will have access to the Chase Center Fitness Center, but **not** the Arthur Ashe Stadium Fitness Center.

Gambling

The USTA has a zero tolerance policy on gambling, match fixing and the communication of sensitive information that may affect the outcome of any US Open match. The USTA will fully investigate any and all reported violations.

- (1) Players are strictly prohibited, directly or indirectly through others, from wagering anything of value in connection with the 2012 US Open;
- (2) Players are strictly prohibited, directly or indirectly through others, from offering or receiving anything of value to or from any person with the intent to influence any player's efforts in the 2012 US Open;
- (3) Individuals are subject to all rules and regulations as outlined in the Uniform Tennis Anti-Corruption Program; and
- (4) Any violation of these rules and regulations will subject a player to the sanctions as provided in the 2012 Official Grand Slam Rule Book and the Uniform Tennis Anti-Corruption Program.

Grand Slam Committee Director (718.760.6238)

Bill Babcock's office is located in the Player Lounge.

Grand Slam Supervisors (718.593.8242)

Andi Egli	Andrew Jarrett	Giulia Orlandi
Stefan Fransson	Donna Kelso	Pam Whytcross
Soeren Friemel	Wayne McKewen	

Green Initiatives

Our courts may be blue, but we're thinking green! The US Open is doing its part to be a more eco-friendly event. Below are only a few of the USTA's 2012 environmental initiatives.

- As a result of the USTA's recycling and composting efforts, over 200 tons of waste will be diverted from the event's waste stream.
- Hess, the US Open's energy provider, will supply Green-e Certified Wind Renewable Energy Certificates to offset the electricity consumption during the 2012 US Open.

- The tennis ball cans from the 2011 US Open, along with other recycled plastic, were used to manufacture the lanyards you are wearing at the 2012 US Open.
- In conjunction with Esurance, the USTA will continue to promote the use of mass transit with daily MetroCard giveaways.
- Environmentally responsible design elements can be found throughout the site including on Court 17 where the lighting is 30% more efficient than traditional stadium lighting and in the Players Lounge which was upgraded with efficient lighting and refrigerators, resulting in a savings of 50,000 kWh/year.

Hotels

The official hotels are listed as follows. Rates and details are per arrangements by the respective associations.

USTA

Grand Hyatt
109 East 42nd Street
New York, NY 10017

Tel: 212.883.1234
Fax: 212.697.3772

ATP World Tour

The Waldorf-Astoria
301 Park Avenue
New York, NY 10022

Tel: 212.355.3000
Fax: 212.872.7272

WTA

Le Parker Meridien
118 West 57th Street
New York, NY 10019

Tel: 212.245.5000
Fax: 212.307.1776

Internet

The IBM Cyber Court is located in the Player Lounge and provides players with complimentary Internet access. IBM Cyber Court will be open Saturday, August 18, and Sunday, August 19, from 10:00 am to 4:00 pm, and Monday, August 20, through Sunday, September 9, from 9:00 am to 7:00 pm.

The Player Lounge will continue to have access to a wireless network enabling those with laptops equipped with a wireless network card to connect to the Internet. A technician will be available in the Player Lounge to assist with a one-time registration required to access the wireless network.

Please be advised that Web filtering technology will be utilized on-site at the USTA Billie Jean King National Tennis Center to restrict access to Internet gambling sites via the USTA network.

Interview Rooms

Three interview rooms are located in the Media area of Arthur Ashe Stadium. A US Open representative will escort players to the appropriate interview room. Post-match press conferences are mandatory.

Julien Farel Salon (718.760.6200 x3021)

Complimentary hair styling, manicure and pedicure services are available for all Main Draw players courtesy of Julien Farel Salon. The salon is located on the third floor of the Player Facilities and will be open from 9:00 am to 6:00 pm Saturday, August 25, through Sunday, September 9.

Kids' Court (718.760.6313)

Located behind the Wilson racquet stringing area, Kids' Court will be open Monday, August 27, through Sunday, September 9, from 11:00 am to 7:00 pm to accommodate the children of Main Draw players. Kids' Court is able to accommodate a maximum of 15 children at a time, ages six months to five years, on a first-come, first-served basis.

Laundry Services

The US Open provides complimentary laundry service for players only from Tuesday, August 21, through Sunday, September 9. All player laundry should be dropped off in the Locker Room by 7:00 am and can be picked up after 5:00 pm. The US Open is not responsible for lost, stolen or damaged items.

Locker Rooms

Men's Locker Rooms

Arthur Ashe Stadium
Chase Center

Tel: 718.760.6200 x3034
Tel: 718.760.6200 x5220

Women's Locker Rooms

Arthur Ashe Stadium
Chase Center

Tel: 718.760.6200 x3047
Tel: 718.760.6200 x5319

The USTA Billie Jean King National Tennis Center features Locker Rooms in Arthur Ashe Stadium as well as the Chase Center located by the East Gate. Access to the Men's Locker Room is restricted to credentialed Qualifying and Main Draw male players and their credentialed coaches, and others as deemed appropriate by the US Open. Access to the Women's Locker Room is restricted to credentialed Qualifying and Main Draw female players only, and others as deemed appropriate by the US Open; no coaches, private trainers/physios or family members are allowed in the Women's Locker Room. The Chase Center Locker Rooms accommodate all Junior competitors and the coaches of all Women and Junior competitors. **As a courtesy to all players and for security reasons, unauthorized individuals are not allowed in the Locker Rooms. In order to ensure this secure environment, anyone who has access to the Locker Rooms will be required to show his/her credential to the security guard in order to gain entry into the Locker Rooms. Thank you in advance for your cooperation with this policy.**

Lockers will be assigned by the Locker Room attendant. **All valuables should be checked with the attendant. The US Open is not responsible for lost, stolen or damaged items.**

Please note: Members of the media do not have access to the Locker Rooms.

The taking of photographs or video footage of any kind is prohibited in all Locker Rooms. This prohibition applies to the use of all equipment having the capability of capturing such photos or footage, including but not limited to mobile phones.

Mail

For security reasons, all mail and packages for players must be sent directly to the respective player hotels. The USTA Billie Jean King National Tennis Center will not accept player mail or packages.

Players can drop their outgoing mail at the Players Services Desk (postage stamps can be purchased in the Purser’s Office).

Match Information Displays

Match Information Displays are located in several player areas including the Arthur Ashe Stadium Locker Rooms, Chase Center Locker Rooms, Player Lounge and Player Dining Room. The Displays provide the daily Official Order of Play and track the activities on each court including when players are called for a match, current as well as completed scores and matches that could potentially change courts. Any changes to the Official Order of Play will be noted on the Displays as well as in the “crawl” along the bottom of the screen. The Displays are an official source of information, especially in the event of inclement weather, and players are encouraged to reference them daily.

Match Preparation

It is the player’s responsibility to be ready when his/her match is called, and all players should be on-site at the USTA Billie Jean King National Tennis Center when the match preceding his/hers begins. When paged (approximately 30 minutes before the anticipated match starting time), players should report immediately to the Player Operations Desk (located inside the Player Entrance to Arthur Ashe Stadium) to meet their Player Escort and obtain their court assignment. Players will not be sent to the court until it is deemed ready for play. Players should go to their assigned court together and must be accompanied by a Player Escort.

All Junior matches will be called from the Junior Tournament Desk located in the Chase Center.

Match DVDs

The US Open will supply a complimentary player match DVD for all televised singles matches played in Arthur Ashe Stadium, Louis Armstrong Stadium, Grandstand and Courts 11, 13 and 17. DVDs will be available at the Player Services Desk approximately one hour after the completion of the match.

Medical Services (718.760.6325)

The Director, US Open Player Medical Services, is Dr. Michael Yorio, Attending Physician, Division of Sports Medicine, Department of Orthopedics and Sports Medicine at ProHEALTH Care Associates in Lake Success, NY. In addition to Dr. Yorio, an orthopedic surgeon and a primary care physician are available on-site during play. Further, a team of medical consultants spanning all specialties, including imaging studies, are “on call” at the direction of Dr. Yorio.

Medical care is available to players in the Player Treatment Area, which is located within the Arthur Ashe Stadium Locker Rooms. When necessary, medical care can be provided in other designated treatment areas. However, only credentialed members of the US Open Player Medical Services staff are authorized to treat players in the Player Treatment Area and other designated treatment areas. Players with private trainers/physios may utilize one of the multi-use quiet rooms in the Arthur Ashe Stadium Fitness Center (see “Fitness Center” for more information). Due to confidentiality reasons, only players can be treated in the Player Treatment Area.

As part of the US Open’s medical care for players, a board-certified dermatologist will be providing free skin cancer screenings in the Player Treatment Area on Tuesday, August 28, from 11:00 am – 4:00 pm. Given the amount of time professional tennis players spend in the sun, the US Open hopes all players will take advantage of this important medical service.

The First Aid Station in Arthur Ashe Stadium (see map on pages 42 – 43) is staffed by a nurse, doctor and paramedics, and is available to provide medical care to all non-players including family members, coaches and guests.

National Federations

The US Open will accommodate Captains of current World Group (Davis Cup and Fed Cup) national teams, as designated by their national federation and confirmed by the ITF, with a credential providing access to shuttle bus transportation, the USTA Billie Jean King National Tennis Center grounds and Player Lounge. All credential processes/restrictions apply (see “Credentials” for more information).

Parking

Seeded Singles players have access to Lot A, and seeded Doubles players have access to Lot B, provided they show their credential to the traffic police and lot attendant. All other Main Draw players have access to Lots E and F by showing their credential to the lot attendant. Please note: In all instances, the player must be in the car.

Please be advised that heavy traffic and lengthy delays are anticipated due to New York Mets home games taking place Saturday, August 25 and Sunday, August 26 as well as Friday, September 7 through Sunday September 9. Players are urged to allow extra time when traveling by car to/from the USTA Billie Jean King National Tennis Center.

Pets

No animals will be allowed on court (either match or practice) or in the Locker Rooms, Treatment/Training rooms, Player Dining Room or any other area where food is served. In areas where pets are allowed, animals must be restrained by leash or carry case. The animal’s owner is expected to clean up after his/her pet. Failure to comply with any of these rules will result in the animal being banned from the USTA Billie Jean King National Tennis Center, and can result in the forfeiture of player and/or player guest credentials.

Player Dining Room

The Player Dining Room is located next to the Player Lounge and is open for players and their credentialed guests. Hours will be posted.

Each player will receive an automated meal allowance on his/her credential. **This meal allowance is for each player's personal use only, and may not be utilized by any other individuals (including but not limited to coaches, trainers and player guests), even if the purchase is for the player. Any individual found violating this policy will risk having his/her credential revoked, and the player will risk losing immediate and future guest credential privileges.** The daily meal allowance for Qualifying and Main Draw participants is \$35.

A player's daily meal allowance will end the day of his/her complete elimination (Singles and Doubles) from the tournament. This electronic meal allowance is valid at the USTA Billie Jean King National Tennis Center only, and may be used at most concession areas as well as the Player Dining Room. Player guests and coaches must purchase their own food.

Player Merchandise Discount

All players will receive a 30% discount off all US Open Collection merchandise purchased at the Octagon (located between Arthur Ashe and Louis Armstrong Stadiums) from Tuesday, August 21, and the Club Level store near Gate 1 (Sections 2 to 7) in Arthur Ashe Stadium, from Monday, August 27, through the end of the tournament. The player will need to present his/her credential and pay for the items purchased in order to receive the discount.

Player Operations Desk (718.760.6218)

The Player Operations Desk is located inside the Player Entrance to Arthur Ashe Stadium. Daily schedules of play will be posted, including first match starting times with all others on a "followed by" basis (see "Match Preparation" for more information).

Player Registration (718.760.6350)

The Player Registration Office will be open daily starting Saturday, August 18, at 8:00 am. **Please note: The USTA Billie Jean King National Tennis Center will not be accessible to players for registration or practice prior to this date.** Junior Qualifying registration begins Thursday, August 30, while Junior Main Draw registration begins Saturday, September 1. All players must officially register prior to their first match by completing and signing the appropriate 2012 US Open Legal Consent Waiver and Authorization for Release of Protected Health Information Form. The Player Registration Office is located just outside Arthur Ashe Stadium adjacent to Parking Lot A.

Player Representatives

The ATP World Tour and WTA offices are located in the Player Lounge.

ATP World Tour

Player Representatives
(718.760.6200 x2059)
Miro Bratoev
Thomas Schrader
Fabrizio Sestini

WTA

Player Relations
(718.760.6372)
Gaby Duch
Christian Forsyth

Player Services Desk (718.760.6205)

The Player Services Desk is located in the Player Lounge. Concierge staff will provide assistance in making each player's stay at the US Open and in New York City as enjoyable as possible. They can recommend dining and entertainment options as well as help with reservations, and have arranged special discounts and offers at select restaurants, theatres and New York area attractions.

Board games, foreign language newspapers/magazines, playing cards, match DVDs and player match and US Open Final 8 Club tickets (see "Tickets" for more information) are also available at the Player Services Desk, as are notary services and an outgoing mail drop for players (postage stamps can be purchased in the Purser's Office).

Travel agent services are provided throughout the tournament (Qualifying and Main Draw) by American Express Travel (718.760.6204), also located at the Player Services Desk.

Practice Courts (718.760.6218)

Practice courts will not be available until Saturday, August 18, at 8:00 am. Reservations can be made up to one day in advance by calling the Player Operations Desk. Practice court availability will be limited during Qualifying from Tuesday, August 21, through Friday, August 24, and during Arthur Ashe Kids' Day on Saturday, August 25. Please arrive 10 minutes before the reservation time, as courts will not be held. Four players will be assigned per court.

Practice during the tournament in Arthur Ashe Stadium, Louis Armstrong Stadium, Grandstand and Court 17 will be scheduled in half hour blocks from 8:00 - 11:00 am with, whenever possible, only two players per court (weather and schedule permitting). Priority is given to players with a match scheduled on that court that day. Please call the Referee Office at 718.760.6234 to reserve one of these four courts. Please be advised Court 17 will **not** be available for practice during Qualifying.

Practice courts for Main Draw Junior players will be available at the USTA Billie Jean King National Tennis Center (practice courts P10 - P20) beginning Saturday, September 1.

Junior players will receive one can of new practice balls per day, while players competing in all other events will receive two cans per day.

Players are encouraged to return all used practice balls to the Player Operations Desk. These used balls will be provided to local teaching programs or sold for the benefit of USTA Serves, the National Foundation of the USTA, which funds tennis and education programs for at-risk children and people with disabilities.



Prize Money

Prize money distribution is administered by the Purser’s Office. Players will be required to show their credential to receive advances against prize money or reimbursement of approved expenses. Prize money and per diems for Men’s Qualifying and Main Draw players will be paid through the ATP World Tour after the tournament according to the methods used at ATP World Tour tournaments. Prize money for Women’s Qualifying and Main Draw players will be paid through the WTA. The WTA will wire prize money directly to each player’s bank account or mail a check. All prize money and per diems are subject to appropriate tax withholding (per IRS regulations), applicable fines and/or applicable stringing service fees.

Singles (Men’s and Women’s — 128 Draw)		Totals
Winners	\$1,900,000	
Runners-up	\$950,000	
Semifinalists	\$475,000	
Quarterfinalists	\$237,500	
Round of 16	\$120,000	
Third Round	\$65,000	
Second Round	\$37,000	
First Round	\$23,000	
Total	\$9,406,000	\$18,812,000
Doubles (Per Team, Men’s and Women’s — 64 Draw)		
Winners	\$420,000	
Runners-up	\$210,000	
Semifinalists	\$105,000	
Quarterfinalists	\$50,000	
Round of 16	\$26,000	
Second Round	\$16,000	
First Round	\$11,000	
Total	\$1,856,000	\$3,712,000
Mixed Doubles (Per Team — 32 Draw)		
Winners	\$150,000	
Runners-up	\$70,000	
Semifinalists	\$30,000	
Quarterfinalists	\$15,000	
Round of 16	\$10,000	
First Round	\$5,000	
Total	\$500,000	\$500,000
Singles Qualifying (Men’s and Women’s — 128 Draw)		
Final Round	\$8,638	
Second Round	\$5,775	
First Round	\$3,000	
Total	\$515,000	\$1,030,000
Other Events (Legends Exhibition/Wheelchair)		\$200,000
Player Per Diems (estimated)		\$1,272,000
Grand Total		\$25,526,000

Emirates Airline US Open Series Bonus Challenge

The Emirates Airline US Open Series Bonus Challenge links the performance of the top three men's and top three women's finishers at Emirates Airline US Open Series events to their performance at the US Open. In 2012, each of the Emirates Airline US Open Series Men's and Women's Champions will compete for up to an additional \$1 million in Bonus Prize Money. Second place finishers will compete for up to \$500,000, and third place finishers will play for up to \$250,000. Bonus Prize Money is based on US Open performance in the singles competitions only. Total potential Bonus Prize Money is \$2,625,000.

Amateurs

If a player is competing as an amateur in Qualifying or Main Draw and it is so stated on his/her 2012 US Open Entry Form, then he/she is eligible to be reimbursed for actual and necessary expenses for himself/herself including transportation to and from New York, local ground transportation, hotel and food (other than that provided by the US Open). Players will be required to file an Amateur Reimbursement Form and provide appropriate documentation.

Professionals

IRS regulations require a professional to include his/her Social Security Number on the 2012 US Open Entry Form.

Also pursuant to IRS regulations, all prize money and per diems payable to players who are non-resident aliens will be subject to 30% tax withholding unless a valid "green card" is presented by the player at the time of payment of prize money. Prize money distributed by the US Open will be made payable only to the individual player and delivered to the player or his/her designated agent, or directly deposited into the appropriate account. The US Open reserves the right to issue prize money directly to the ATP World Tour and/or WTA in conjunction with their respective prize money distribution programs (see "Prize Money" above for more information).

Per Diem/Allowance

All Main Draw participants competing as professionals will receive a per diem allowance of \$230 per day through the day of the player's final competition, plus three days. All Qualifying players will receive a per diem allowance of \$115 per day through the day of the player's final competition, plus two days. All per diem payments will be included in prize money distribution. Lucky Losers do not receive a Main Draw per diem unless/until they move into the Main Draw.

Purser's Office (718.760.6315)

The Purser's Office is located adjacent to the Player Operations Desk in Arthur Ashe Stadium and distributes prize money as well as amateur expense checks and per diems. The Purser's Office also sells prepaid phone cards and postage stamps, and provides limited banking services for players. Cash advances are available during banking hours for up to 50% of first round prize money.

Referee Office (718.760.6234)

The Referee Office is located in the Northwest (NW) quadrant adjacent to the Player area in Arthur Ashe Stadium.

Schedule

Qualifying/Main Draw	
Men's/Women's Singles Qualifying	Tues., Aug. 21, at 11:00 am
Men's and Women's Singles Draws	Thurs., Aug. 23, at 12:00 pm
Men's/Women's Singles	Mon., Aug. 27, at 11:00 am
Men's Doubles	Tues., Aug. 28
Women's Doubles	Wed., Aug. 29
Mixed Doubles	Wed., Aug. 29
Mixed Doubles Final	Thurs., Sept. 6
Men's Doubles Final	Fri., Sept. 7
Women's Singles Final	Sat., Sept. 8, at 8:00 pm
Women's Doubles Final	Sun., Sept. 9, at 12:30 pm
Men's Singles Final	Sun., Sept. 9, not before 4:30 pm
Junior Championships	
Boys' and Girls' Qualifying	Fri., Aug. 31 – Sat., Sept. 1
Junior Singles	Sun., Sept. 2
Junior Doubles	Mon., Sept. 3
Junior Doubles Finals	Sat., Sept. 8
Junior Singles Finals	Sun., Sept. 9

Schedule Information

The Official Order of Play will be available via the Players Only Web page located at USOpen.org/playersonly. Players will receive their Players Only username and PIN upon collection of their credential from Player Registration.

Seamstress

Main Draw players will have access to a seamstress Sunday, August 26, through Monday, September 3. Hours will be limited and posted in the Locker Rooms. Please see the Locker Room attendant for additional details.

Security

Additional security measures will be in place at the 2012 US Open. The US Open thanks all players in advance for their patience and cooperation.



Sign-Ins

Mixed Doubles: 32 Teams (Referee Office)	
Starts:	Ends:
Mon., August 20, 12:00 pm	Mon., August 27, 12:00 pm
Junior Competition	
Qualifying Singles (Player Registration)	
Thurs., August 30, 12:00 – 6:00 pm	
Singles (Player Registration)	
Sat., September 1, 8:00 am – 5:00 pm	
Doubles (Player Registration)	
Sun., September 2, by 12:00 pm	

Tickets (718.760.6355)

The US Open offers all Main Draw players either two (2) complimentary Promenade tickets to either the day or night session in Arthur Ashe Stadium or four (4) complimentary grounds passes each day they remain in the tournament.

Tickets are subject to availability, and will be distributed on a first-come, first-served basis. In addition, there is a players’ seating area with 35 seats in Section 186 of Arthur Ashe Stadium available to Main Draw players with credentials on a **first-come, first-served basis** through the quarterfinals.

All player tickets, with the exception of player box match tickets, must be requested in person by the player as well as collected by the player. Player ticket requests are not accepted via phone, fax or e-mail under any circumstances. Opening day tickets may be collected as early as Sunday, August 26, at the Player Services Desk in the Player Lounge. Tickets for all other sessions may be requested daily and collected after 6:00 pm the day before the match, or by 11:00 am the day of the match.

Match tickets for player boxes in Arthur Ashe Stadium (15 tickets per box), Louis Armstrong Stadium (12 tickets per box), Grandstand (8 tickets per player/Doubles team) or Court 17 (6 tickets per player/Doubles team) may be collected at the Player Services Desk on the day of the match. Players wishing to designate one credentialed individual (coach, agent or family member) to collect player box match tickets on their behalf for the duration of the tournament may do so at the Player Services Desk. **The player must name this individual in person (no exceptions).**

Main Draw players may leave tickets at the Player Services Desk for Will Call. Tickets must be left in the name of the guest(s) who will be required to show proper photo identification to collect the tickets. Please note: Only “day of” tickets will be available for collection from Will Call, and once an envelope has been submitted, it cannot be changed or retrieved except by the individual named on the envelope.

Players eliminated in the final round of Qualifying receive either two (2) complimentary Promenade tickets to either the day or night session on Monday, August 27, in Arthur Ashe Stadium or four (4) complimentary grounds passes for the Monday, August 27, day session. **Tickets are subject to availability, and will be distributed on a first-come, first-served basis.** Tickets may be collected at the Player Services Desk.

Players competing in the Main Draw of the US Open Junior Championships will receive one (1) complimentary grounds pass daily for each day they remain in the event. These grounds passes may be collected daily at the Player Registration Office.

In addition, a limited number of tickets are available to all players for Arthur Ashe Kids’ Day on Saturday, August 25. **Tickets are subject to availability, and will be distributed on a first-come, first-served basis.**

2012 US Open player tickets, if available, may only be used for legitimate player guests (no resale or transfer by player guest), and player may not receive any direct financial or other benefit as consideration. The USTA will hold players responsible for any sale, purchase or transfer of any player tickets under the Grand Slam Code of Conduct and may also revoke player ticket privileges immediately and in the future.

US Open Final 8 Club Members

US Open Final 8 Club members who are no longer competing in any 2012 US Open competition have access to a limited number of tickets in Arthur Ashe Stadium on a per session basis.

Tickets: US Open Final 8 Club members will have access to suite tickets for the first 22 sessions (Monday, August 27 day session through Thursday, September 6 evening session), and access to stadium tickets for the last four sessions (Friday, September 7 day session through Sunday, September 9 day session). US Open Final 8 Club members may receive up to six (6) tickets, with no more than four (4) tickets per session and no more than two (2) tickets total over Labor Day weekend (Saturday – Monday) and/or two (2) tickets over Finals Weekend (Friday – Sunday). **Tickets will be valid for the entire session, are subject to availability and will be distributed on a first-come, first-served basis.**

US Open Final 8 Club members can reserve tickets at the Player Services Desk between 6:00 – 8:00 pm for the following day (day or evening session). Day session tickets must be collected by 11:00 am, and evening session tickets must be collected by 6:00 pm on the day of usage.

Grounds passes: Over the course of the first 11 days (Monday, August 27 through Thursday, September 6), US Open Final 8 Club members may also receive up to six (6) grounds passes, with no more than two (2) grounds passes total over Labor Day weekend (Saturday – Monday). Grounds passes allow access to the grounds of the USTA Billie Jean King National Tennis Center, but do not provide access to Arthur Ashe Stadium. **Grounds passes are valid for the day session only, are subject to availability and will be distributed on a first-come, first-served basis.**

US Open Final 8 Club members can reserve grounds passes at the Player Services Desk between 6:00 – 8:00 pm for the following day. Grounds passes must be collected by 11:00 am on the day of usage.

Tickets and/or grounds passes that are requested but not claimed by the deadlines stated above will count against the US Open Final 8 Club member’s allotment.

All tickets and/or grounds passes must be reserved in person by the US Open Final 8 Club member as well as collected by the US Open Final 8 Club member. Ticket requests are not accepted via phone, fax or e-mail.

Towels

Towels are provided to all players on court, and players are requested to leave all towels at the court for collection by the Court Attendants.

Trainers and Physiotherapists

USTA, WTA and ATP World Tour staff trainers have been assigned to the trainer/physio treatment rooms in the Arthur Ashe Stadium Locker Rooms. No other trainers, physios or chiropractors are permitted to treat players in these areas. Reservations for the multi-use quiet rooms in the Arthur Ashe Stadium Fitness Center may be made through the head trainer in the Men's and Women's Locker Rooms, respectively (see "Fitness Center" for more information).

Transportation

(718.760.6300 from 8:00 am to 11:00 pm)

Please be advised that heavy traffic and lengthy delays are anticipated due to New York Mets home games taking place Saturday, August 25 and Sunday, August 26 as well as Friday, September 7 through Sunday September 9. Players are urged to allow extra time when traveling by car or shuttle bus to/from the USTA Billie Jean King National Tennis Center.

Shuttle Bus Service*

Shuttle bus service is available to players and guests with credentials. Shuttle buses will run between the USTA Billie Jean King National Tennis Center and the three tournament hotels listed on page 16. Players traveling by shuttle bus should allow 45 to 60 minutes for early morning rush hour traffic.

Shuttle bus schedule
Saturday, August 18 – Monday, August 20:
Hourly from 8:00 am to 6:00 pm
Tuesday, August 21 – Sunday, August 26:
Every 30 minutes from 8:00 am to 8:00 pm
Monday, August 27 – Sunday, September 9:
Every 30 minutes from 8:00 am until 30 minutes following the last match

Shuttle bus schedules and passenger rules and restrictions can be obtained at the Transportation Desk located inside the Player Entrance to Arthur Ashe Stadium or at the Tournament Desk located in the lobby of the three tournament hotels.

Car Transportation

Active Main Draw Singles and Doubles players and past US Open Singles Champions have access to VIP car transportation with vehicles provided by Mercedes-Benz USA. Main Draw players will have access to car transportation beginning Wednesday, August 22. **Transportation is provided between the USTA Billie Jean King National Tennis Center and the player's hotel/local residence only, provided the location is within a 15-mile radius of the USTA Billie Jean King National Tennis Center (see map on pages 38 – 39).**

The Transportation Desk is located inside the Player Entrance of Arthur Ashe Stadium. Vehicles will pick-up and discharge passengers outside this entrance. Players wishing to reserve a car should call

Transportation between 8:00 am – 11:00 pm. In addition, each tournament hotel has a Tournament Desk staffed from 8:00 am to 6:00 pm to handle transportation inquiries. Players are encouraged to make car reservations as early as possible, especially if transportation is requested between 7:00 – 11:00 am the following day. Reservation priority is given to players with matches that day and seeded players still competing in the tournament. Prearranged transportation to and from LaGuardia, JFK and Newark Liberty airports is available for Main Draw participants as well as past US Open Singles Champions. Airport service is available to/from these three New York-area airports only. Reservations for airport pick-ups can be made starting Monday, August 20, and at least 24 hours prior notice is required.

Car transportation for 2012 will remain "one player, one car" whenever possible, and requires the player be one of the passengers in the car. Credentialed guests traveling without a player may use the shuttle bus service described above. Since car transportation reservations require at least two (2) hours notice and service is provided based on availability, players and their credentialed guests are encouraged to take advantage of the regularly scheduled shuttle bus service whenever possible.

Please note: Baby/child safety seats are not available.

Travel Agent Services

See "Player Services Desk."

US Open Final 8 Club

The US Open Final 8 Club consists of past US Open participants who have reached the quarterfinals of either the Men's or Women's Singles competition or the semifinals of the Men's, Women's and/or Mixed Doubles competition. The Club's benefits include credentials and special access to tickets (subject to availability), among others. Competitors for 2012 who are members of the US Open Final 8 Club will be acknowledged with the words "Final 8" on their credential. However, US Open Final 8 Club benefits (including guest credentials) do not take effect for 2012 competitors until their elimination from all competitions. **Please note that US Open Final 8 Club guest credentials cannot be collected until the US Open Final 8 Club member has collected his/her credential.**

In addition, a special dinner to honor the members of the US Open Final 8 Club will be held at 5:30 pm on Wednesday, September 5, at the USTA Billie Jean King National Tennis Center.

US Open Final 8 Club members who are no longer competing in any 2012 US Open competition have access to a limited number of tickets in Arthur Ashe Stadium on a per session basis.

Tickets: US Open Final 8 Club members will have access to suite tickets for the first 22 sessions (Monday, August 27 day session through Thursday, September 6 evening session), and access to stadium tickets for the last four sessions (Friday, September 7 day session through Sunday, September 9 day session). US Open Final 8 Club members may receive up to six (6) tickets, with no more than four (4) tickets per session and no more than two (2) tickets total

* Please note: Shuttle buses are not wheelchair accessible.

over Labor Day weekend (Saturday – Monday) and/or two (2) tickets over Finals Weekend (Friday – Sunday). **Tickets will be valid for the entire session, are subject to availability and will be distributed on a first-come, first-served basis.**

US Open Final 8 Club members can reserve tickets at the Player Services Desk between 6:00 – 8:00 pm for the following day (day or evening session). Day session tickets must be collected by 11:00 am, and evening session tickets must be collected by 6:00 pm on the day of usage.

Grounds passes: Over the course of the first 11 days (Monday, August 27 through Thursday, September 6), US Open Final 8 Club members may also receive up to six (6) grounds passes, with no more than two (2) grounds passes total over Labor Day weekend (Saturday – Monday). Grounds passes allow access to the grounds of the USTA Billie Jean King National Tennis Center, but do not provide access to Arthur Ashe Stadium. **Grounds passes are valid for the day session only, are subject to availability and will be distributed on a first-come, first-served basis.**

US Open Final 8 Club members can reserve grounds passes at the Player Services Desk between 6:00 – 8:00 pm for the following day. Grounds passes must be collected by 11:00 am on the day of usage.

Tickets and/or grounds passes that are requested but not claimed by the deadlines stated above will count against the US Open Final 8 Club member's allotment.

All tickets and/or grounds passes must be reserved in person by the US Open Final 8 Club member as well as collected by the US Open Final 8 Club member. Ticket requests are not accepted via phone, fax or e-mail.

Weather

In the event of rain or inclement weather, players are required to check with the Deputy Referee at the Player Operations Desk to determine when play will resume. Players are encouraged not to leave the grounds until they have learned when their matches will be played or resumed. A list of indoor practice sites in the area will be available from the Player Operations Desk or via the Players Only Web page (USOpen.org/playersonly).

Any changes to the Official Order of Play will be noted on the Match Information Displays (see "Match Information Displays" for more information), as well as in the "crawl" along the bottom of the screen.

Wild Cards

Players wishing to apply for a Wild Card into any event at the US Open (Qualifying Singles, Main Draw Singles, Doubles, Mixed Doubles) must complete and submit a Wild Card Request Form. The form is available via the Players Only Web page (USOpen.org/playersonly) both as an online form and a PDF. **Players without an ATP World Tour or WTA ranking can only enter the US Open by receiving a Wild Card.**

All Wild Card requests for Main Draw and Qualifying Singles must

be submitted no later than **12:00 pm EDT on Monday, August 13.** Wild Card recipients for these events will be announced the week of August 13 and posted on the Players Only Web page (USOpen.org/playersonly) when available.

All Doubles Wild Card requests (Men's, Women's and Mixed) must be submitted no later than **12:00 pm EDT on Friday, August 24.** Requests for Doubles/Mixed Doubles Wild Cards are accepted **from teams only**, and requesting a Wild Card is different than entering the event. Wild Card recipients for Men's and Women's Doubles will be announced no later than 12:00 pm EDT on Saturday, August 25, and will be posted on the Players Only Web page (USOpen.org/playersonly) and in the on-site ATP World Tour and WTA Offices when available. Wild Card recipients for Mixed Doubles will be announced no later than 10:00 am EDT, on Monday, August 27, and will be posted on the Players Only Web page (USOpen.org/playersonly) and in the on-site ATP World Tour and WTA Offices when available.

It is the player's responsibility to determine if he/she has been awarded a Wild Card – players will not be contacted directly by the US Open.

The following Wild Cards are available:

- Men's & Women's Singles Main Draw 8 each
- Men's & Women's Doubles Main Draw 7 teams each
- Mixed Doubles 8 teams
- Men's & Women's Singles Qualifying 9 each

Wild Cards – US Open Junior Championships

Singles: Players wishing to apply for a Singles Wild Card into the 2012 US Open Junior Tennis Championships must submit a Wild Card Request Form available via the Players Only Web page (USOpen.org/playersonly) by Sunday, July 29.

Applicants must have also entered online through the IPIN Web site and appear on the entry list.

Doubles: To be considered for a Wild Card, players must register by personal sign-in at the Player Registration Office at the USTA Billie Jean King National Tennis Center by Sunday, September 2, at 12:00 pm.

The following Wild Cards are available:

- Junior Boys' & Girls' Singles Main Draw 8 each
- Junior Boys' & Girls' Doubles Main Draw 4 teams each
- Junior Boys' & Girls' Singles Qualifying 6 each

Wilson Racquet Stringing Service (718.760.6284)

Racquet stringing service is available from Saturday, August 18, through Sunday, September 9, to all players through Wilson Racquet Sports located just inside the Player Entrance in Arthur Ashe Stadium. **PLEASE BE ADVISED THAT NO OTHER RACQUET STRINGERS OR RACQUET STRINGING SERVICES ARE PERMITTED TO OPERATE ON-SITE.** In addition, advertisements for other racquet stringers or racquet stringing services are prohibited on-site (this includes any identification or advertising on plastic wrap/cellophane racquet covers).

Qualifying Tournament
August 21 – 24, 2012

Tournament Director
David Brewer

Referee
Brian Earley

Chief of Umpires
Rich Kaufman

Deputy Referees
Keith Crossland
Peter Kasavage
Billie Lipp
David Littlefield

Michael Loo
Missy Malool
Dessie Samuels
Bunny Williams

Inclement Weather Plan

In the event of rain and a subsequent decision to move matches indoors, buses will be scheduled from the USTA Billie Jean King National Tennis Center to alternate sites. Addresses and directions will be available should any player wish to provide his/her own means of transportation. Players are responsible for reporting to their matches at the correct facility at the scheduled time.

Lucky Loser List

Qualifying finalists must register at Player Registration and collect their credentials and packets after completing their final Qualifying matches. Qualifying finalists must sign-in daily at Player Registration in accordance with Grand Slam rules.



Junior Championships
September 2 – 9, 2012

Tournament Director,
US Open Junior Championships
Lew Brewer

Deputy Referee
David Littlefield

Referee
Brian Earley

Chief of Umpires
Rich Kaufman

Certain Conditions of Entry and Participation

- 1. Eligibility:** All competitors must have been born between January 1, 1994, and December 31, 1999, and must have reached their 13th birthday before the start of the Main Draw.
- 2. Entries:** Entries must be submitted to the ITF by 2:00 pm Greenwich Mean Time (GMT) Tuesday, July 24, 2012. All entries must be made through the IPIN Web site at www.itftennis.com/ipin. The entry deadline is the same for Singles (Qualifying and Main Draw) and Doubles events, and there are no Doubles-only entries. The deadline for Wild Card applications is 5:00 pm EDT on Sunday, July 29.
- 3. Qualifiers:** The Singles Qualifying tournament will take place Friday, August 31, and Saturday, September 1, at the USTA Billie Jean King National Tennis Center practice courts (P10 – P20), Flushing Meadows-Corona Park. All Qualifying players and on-site alternates must also personally sign-in and register at the Player Registration Office located by the President's Gate of the USTA Billie Jean King National Tennis Center on Thursday, August 30, between 12:00 – 6:00 pm. No registration will take place before this date. The Singles Qualifying will consist of 32 boys and 32 girls, with eight boys and eight girls qualifying.
- 4. Singles:** ALL Main Draw Singles players MUST personally register at the Player Registration Office located by the President's Gate of the USTA Billie Jean King National Tennis Center on Saturday, September 1, between 8:00 am – 5:00 pm. No registration will take place before this date. The Singles Main Draw will consist of 64 boys and 64 girls.
- 5. Doubles:** There are no Doubles-only entries. Players not accepted into the Singles Main Draw may be accepted into Doubles only after all Main Draw Singles players have signed in. To qualify, these players must submit their entry to the ITF by 2:00 pm GMT Tuesday, July 24, 2012 via the IPIN Web site and sign in at the Player Registration Office by 12:00 pm on Sunday, September 2. The Doubles event will begin with first round matches on Monday, September 3. The Doubles Draws consist of 32 teams of boys and 32 teams of girls.
- 6. Registration and Sign-In:**
Qualifying: All Singles players must personally sign-in and register at the Player Registration Office of the USTA Billie Jean King National Tennis Center between 12:00 – 6:00 pm on Thursday, August 30. There will be no early registration. Sign-in via telephone is not permitted.
Main Draw: There is no sign-in for Main Draw Singles. All Singles players must register at the Player Registration Office of the USTA

Billie Jean King National Tennis Center between 8:00 am – 5:00 pm on Saturday, September 1. There will be no early registration.

- 7. **Player Meeting:** ALL players MUST attend the mandatory pre-tournament player meeting at 6:00 pm on Saturday, September 1, at the USTA Billie Jean King National Tennis Center, with the exact location to be announced during registration. The ONLY exception will be for those players competing in the Canadian Junior International Championships on or after Friday, August 31. Copies of the Boys' and Girls' Singles Draws will be made available during the meeting.
- 8. **Lucky Losers:** Once the Qualifying event has begun, only those players who ultimately qualify and "Lucky Losers" may be accepted into the Main Draw. Lucky Losers are players who have lost in the final round of the Qualifying competition or, if additional Lucky Losers are required, those players who have lost in the previous Qualifying round. The Qualifying event begins when the first ball of the first Qualifying match is struck.

Lucky Losers from the Qualifying draw are considered the only eligible alternates for the Main Draw. These players must sign in at the Player Registration Office each day of first round match play no later than 30 minutes before play begins to receive consideration for a spot in the Singles and/or Doubles Draws.
- 9. **Credentials:** Please see pages 11 – 14 for additional information.
- 10. **Transportation:** Shuttle bus service is provided between the Grand Hyatt and the USTA Billie Jean King National Tennis Center for Junior players, Junior federation coaches and Junior player guests with a valid credential. Transportation is not provided to/from local airports.
- 11. **Wild Cards:** Please see pages 30 – 31 for additional information.

Hotel Accommodations

Players, official federation coaches and player guests are required to make their own hotel reservations for the 2012 US Open Junior Tennis Championships. US Open Junior hotel reservations will be made online via the Players Only Web page (USOpen.org/playersonly). Reservations must be submitted no later than **Tuesday, July 31**. Rooms will be reserved at the official hotel, the Grand Hyatt, for Main Draw/Qualifying players and official federation coaches. Reservations for player guests or family members will not be guaranteed, but will be considered subject to room availability.

Reservations for the Grand Hyatt will be confirmed via e-mail upon acceptance to the Main Draw/Qualifying of the tournament after **Thursday, August 2**. Please do not contact the hotel directly to make a reservation, as phone reservations for the US Open Junior Tennis Championships will not be accepted. A separate Hotel Reservation Form must be submitted for each room required, and the entire form must be completed to secure the reservation. Reservations will not be accepted without a credit card. All reservations will require a credit card or cash deposit upon check-in at the Grand Hyatt. Be sure to indicate single/double/triple/quad room requests and roommate(s) on the Hotel Reservation Form.

Per Diem

Main Draw players and official federation coaches who are staying at the official hotel will receive a per diem for lodging beginning **Saturday, September 1**, through the night of complete elimination (Singles and Doubles) from the tournament. Federation coaches will be paid out as soon as their last player is eliminated from the tournament. Both players and federation coaches are responsible for settling their own hotel bill and must provide a hotel receipt to the Junior Office prior to receiving per diem. All payments will be issued via the Purser's Office.

Junior Tournament Desk (718.760.6292)

All Junior matches will be called from the Junior Tournament Desk located in the Chase Center.

Junior Tournament Office (718.760.6258)

The Junior Tournament Office is located on the second floor of the Chase Center.

Locker Rooms

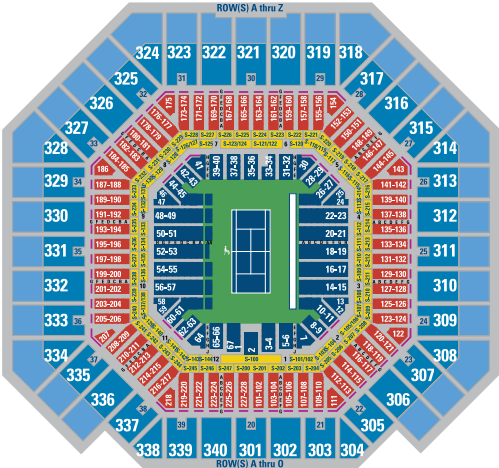
The Chase Center Locker Rooms will accommodate all Junior competitors as well as credentialed federation coaches.

Meal Allowance Credit

Junior Main Draw players and their respective official federation coaches (maximum of one coach per federation) will receive a \$35 meal allowance credit per day through the night of complete elimination (Singles and Doubles) from the tournament. Official federation coaches will receive a meal allowance credit until the elimination of all Junior players from their federation. Meal allowance is not exchangeable or transferable.

This meal allowance is for each player's personal use only, and may not be utilized by any other individuals (including but not limited to coaches, trainers and player guests), even if the purchase is for the player. Any individual found violating this policy will risk having his/her credential revoked, and the player will risk losing immediate and future guest credential privileges.

Arthur Ashe Stadium



Stadium capacity is approximately 23,700. Reserved seating only. You must have a reserved ticket to enter.

There are two levels of Suites, one on the Club Level and one on the Mezzanine Level. The in-Stadium restaurants, Aces and Champions Bar and Grill, are both located on the Club Level.

- COURTSIDE
- LUXURY SUITES
- LOGE
- LOWER PROMENADE A-O
- UPPER PROMENADE P-Z
- WHEELCHAIR ACCESSIBLE
- PHOTOGRAPHERS' PIT
- CHAIR UMPIRE

Louis Armstrong Stadium




Stadium capacity is approximately 10,000. All Courtside Box seating is reserved, and reserved Loge seating is available in sections 109 - 111 and 127 - 130. All other seating is on a first-come, first-served basis.

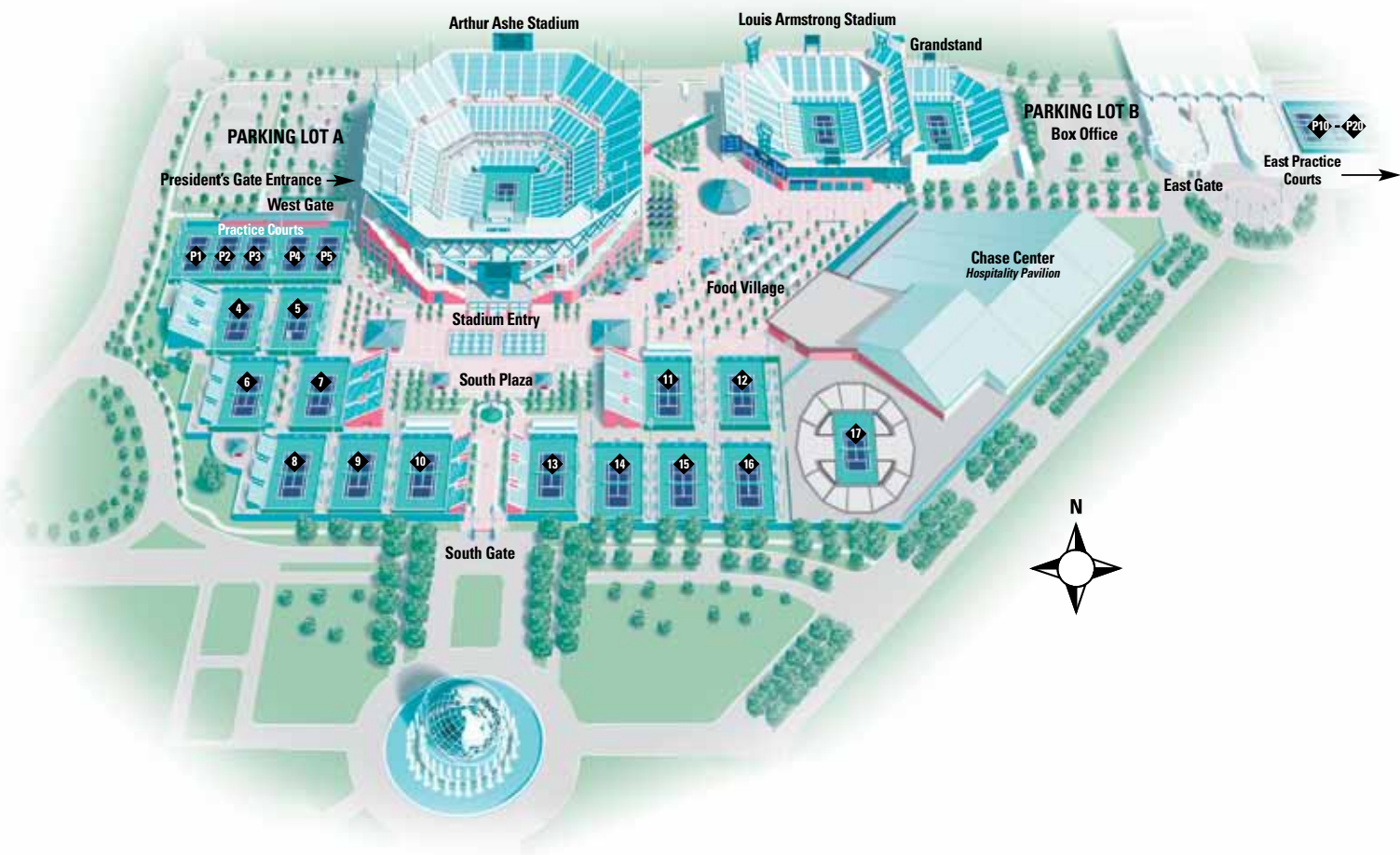
The Grandstand seats approximately 5,800. All seating is on a first-come, first-served basis.

There are more than 6,500 seats in the outer courts. All seating on outer courts is on a first-come, first-served basis.

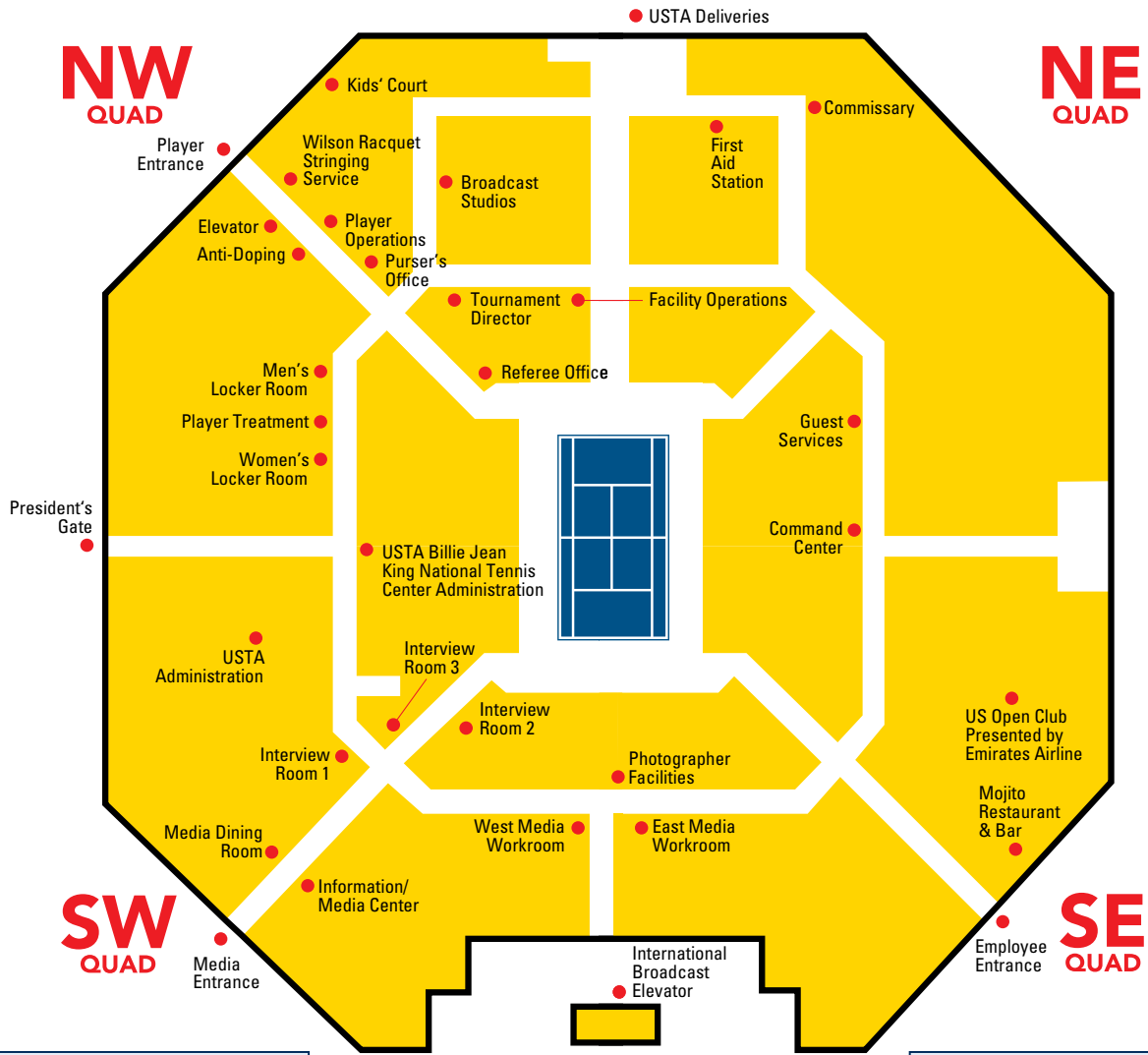
- COURTSIDE RESERVED
- LOGE RESERVED
- GENERAL ADMISSION
- RESERVED
- WHEELCHAIR ACCESSIBLE
- CHAIR UMPIRE



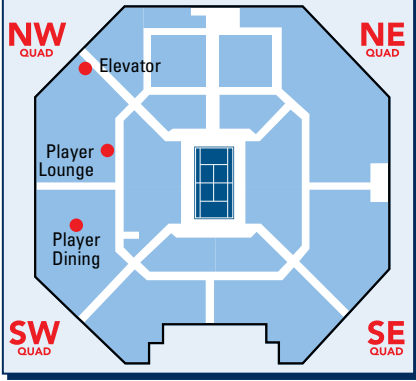
Car transportation is provided between the USTA Billie Jean King National Tennis Center  and the player's hotel/local residence, provided the location is within the 15-mile radius shown above.



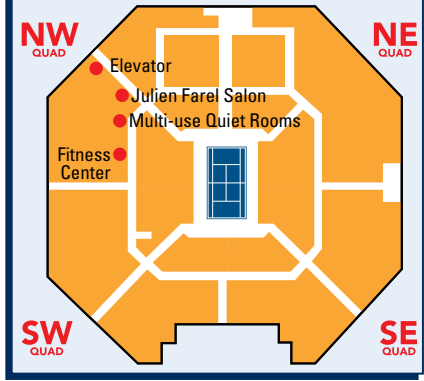
GROUND FLOOR

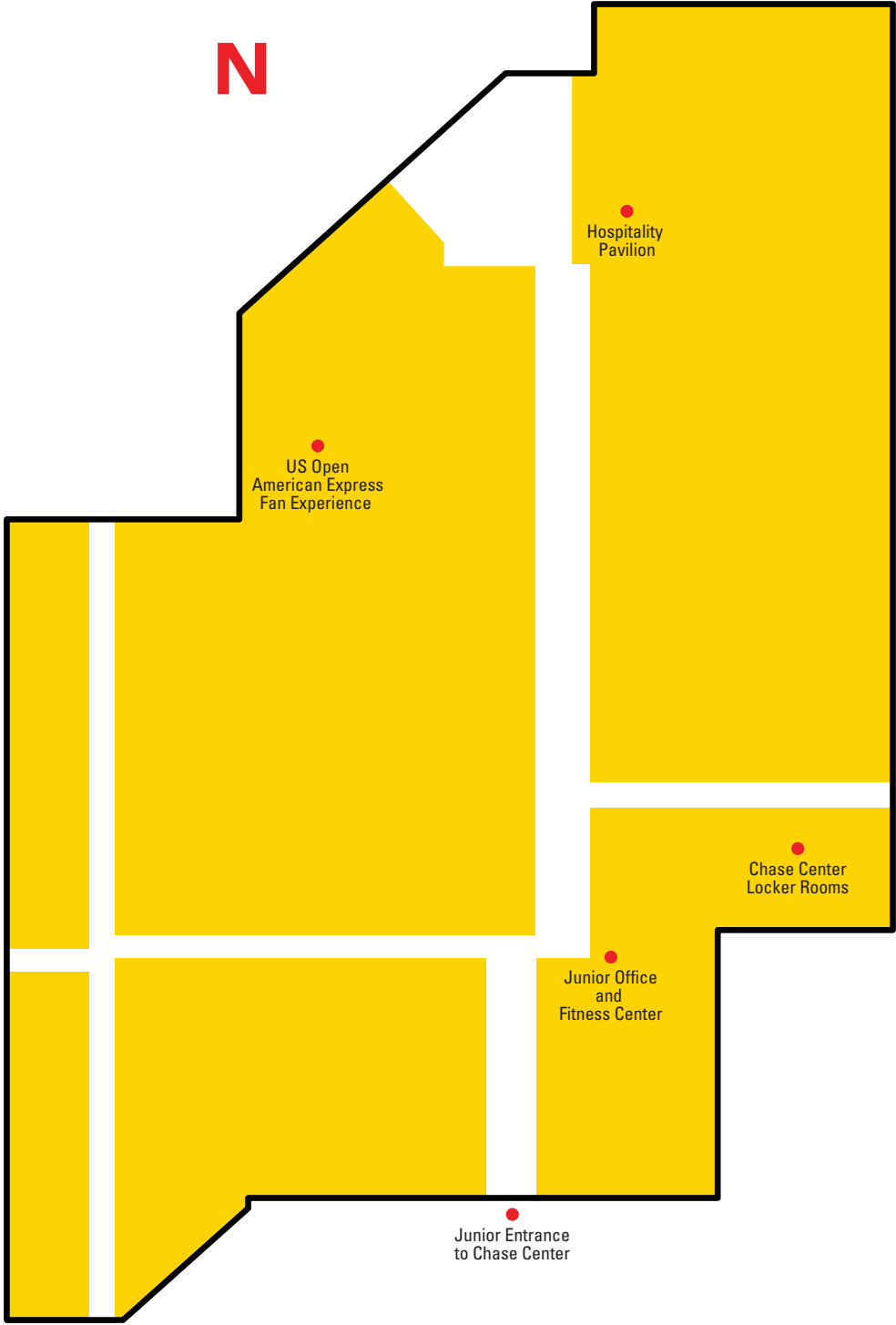


SECOND FLOOR



THIRD FLOOR







United States Tennis Association
70 West Red Oak Lane, White Plains, NY 10604-3602
USOpen.org